

Title

The Changing Roles and Responsibilities of Analytics Leaders

Speaker

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Abstract

While the value and benefits of incorporating new big datasets across the insurance business process lifecycle are seemingly limitless, the need to ensure compliance is paramount. Across the globe, the legislative and regulatory environments are adapting quickly, and it is vital to stay abreast of all these moving parts. However 'compliance' is not simply a singular and discrete step and managing in this space requires changing how you organize your people, processes, and technology.

In this session, Isin Ozaksoy will explain and provide some real-world implications of how to best manage in this changing landscape with a focus on new and changing leadership roles and their respective responsibilities.

Of note, she will speak about the often-underappreciated business and brand risk dimension. While legal and regulatory domains are the most black and white in terms of navigating compliance, this third domain contains the most 'grey' area. Isin will walk the group through an exercise RGA completed with their US Mortality Leadership group to highlight how leaders can face data ethics questions proactively.

Biography

Isin Ozaksoy joined Reinsurance Group of America (RGA) in October 2018 in the newly created role of EMEA Head of Data & Data Science responsible of Global Data Science EMEA hub and EMEA Data & Analytics Strategy. Before joining RGA in London, Isin worked at various P&C insurance carriers in the US, building and executing analytics strategies to deliver critical business value both at regional and national level. Prior to joining the insurance industry, Isin worked for Capital One, one of the more data driven and innovative financial companies. She has a PhD in Statistics as well as certifications in PROSCI change management and Lean Six Sigma.
